



IMPORTANT NOTICE REGARDING CUSTOMER PRIVACY

Maintaining the trust and confidence of our customers is a high priority for Farm Service Cooperative. That's why we want you to understand how we protect your privacy when we collect and use information about you, and the steps that we take to safeguard that information.

Information We Collect Regarding Open Accounts. In connection with providing customer credit, we obtain nonpublic personal information about you, including:

- Information we receive from you on account applications;
- Information we receive from you on financial statements;
- Information about your transactions with us or others; and
- Information received from credit or service bureaus or other third parties.

Information We Disclose. We will not disclose nonpublic personal information regarding you or your account with us except under the following circumstances:

- To a representative authorized by you;
- To government entities or other third parties in response to subpoenas or other legal process as required by law.

Our Security Policy. Only those individuals who need it to perform their jobs are authorized to have access to confidential customer information. We maintain physical, electronic, and procedural security measures to safeguard confidential customer information.

Closed or Inactive Accounts. If you decide to close your account(s) or become an inactive customer, we will adhere to the privacy policies and practices as described in this notice.

Changes to this Privacy Policy. If we make any substantial changes in the way we use or disseminate confidential information, we will notify you.

If you have any questions concerning this Privacy Policy, please contact Bob Bruck, Credit Manager, at the address or telephone number listed below.

Bob Bruck, Credit Manager
Farm Service Cooperative
2308 Pine Street
Harlan, IA 51537

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